

As a late deafened adult that uses a cochlear implant to hear and also uses captioning on TV, I'd like to comment on quality and availability of captioning. We have certainly come a long way in the quality and availability of captioning but I think there is still much room for improvement. News programs especially need to improve the accuracy of captioning and include all special bulletins in captioning. So often there will be a special news story breaking in on regular programming and it is not captioned. Deaf and hard of hearing people are just as interested in what is going on as anyone else. If it's important enough to normal hearing views to interrupt regular programming, why would it be less important for those of us who have a hearing loss? I am pleased to see that there are more and more programs captioned. It's actually not that often that I find a show on TV that is not captioned and when I do, it's usually an older show. We have pretty reliable captioning through our satellite TV provider. On one occasion when the captions were missing (and I knew the show should be captioned) a phone call to them solved the problem pretty quickly.